

*To The Owner/Property Manager*

Dear Sir/Madam,

**RE: CHANGES TO YOUR LEVY PAYMENT OPTIONS**

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We have recently moved our banking to Macquarie Bank Ltd. Due to this you will notice a change of payment options on your levy notice which are now accepted through DEFT® Payment systems. Please ensure you are using your **NEW** reference number when paying your levies.

The full range of payment options are detailed on the levy notice, and also listed below.

**DEFT ONLINE AND DEFT PHONEPAY**

To pay your levies by credit card there is no need to register before making payments. A surcharge for credit card payments does apply.

To pay your levies directly from your transaction account, you are required to register your details prior to taking advantage of this payment option. Registration is quick and easy and can be done online at [www.deft.com.au](http://www.deft.com.au) and selecting the Online Direct Debit Registrations. To pay your levy over the phone call 1300 30 10 90.

**BPAY®**

BPAY payments from your bank account are made through your financial institution's phone or internet banking service. **You will need to update the Biller code and reference number to the number on this enclosed levy notice.** Please note that BPAY Credit Card payments are not accepted.

**IN PERSON**

You can pay in person at any Australia Post outlet. Simply present your cheque, cash or money order together with the remittance advice at the bottom of the levy notice. There is a \$2.75 transaction fee for all DEFT Australia Post payments.

**BY MAIL**

Simply make out a cheque and write your DEFT reference number on the back. Mail it with the remittance advice at the bottom of the levy notice to the address indicated on your levy notice.

Should you have any questions please feel free to contact our office on 9559 1223.

Leslie Lamy  
General Manager  
Phoenix Strata Management Pty Ltd

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