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Window safety device requirements

In strata schemes

To prevent children falling from windows, all strata buildings in NSW must be fitted with devices that enable the maximum window openings to be limited to 12.5cm. Owners corporations must have devices installed on all [common property](#) windows above the ground floor by 13 March 2018. The safety devices must be robust and childproof.

Residents will still be able to open their windows. However, they will have the security of knowing that when the devices are engaged, children will be protected.

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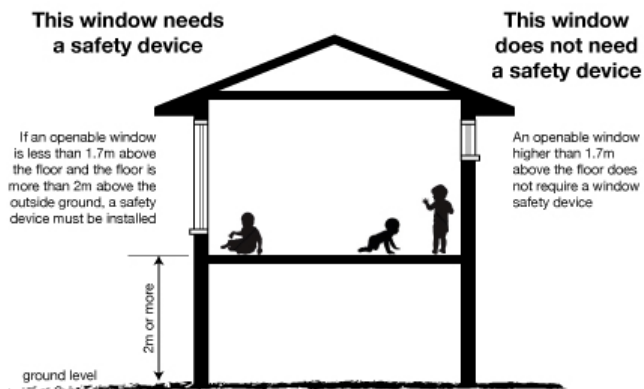
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Which windows does this apply to?

The laws apply to openable windows more than 2m above the ground floor outside and within a child's reach (less than 1.7m above the inside floor) - see the diagram below.



Further details are explained in the [Strata Schemes Management Regulation 2016](#).

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Are there any alternatives to locks?

The alternative is security screens, such as bars or grills on the windows so long as they have gaps no bigger than 12.5cm. Flyscreens do not comply unless they are the reinforced security type and capable of resisting the very strong outward pressure which would prevent a child falling through.

For a handy window safety product guide, visit the [Kids Don't Fly](#) page on the NSW Health website. Information is provided in 11 languages.

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When do the locks need to be installed?

If the window safety requirements are not met by 13 March 2018, owners corporations face fines. Leaving it to the last minute places your scheme at risk of not complying by the due date and leaves young children vulnerable to falls from windows in your scheme.

Lot owners may install a window safety device in their property at any time, letting the owners corporation know. Tenants must get written permission from their landlord before installing locks that require drilling. Landlords cannot refuse a tenant's request unless they have a very good reason.

Watch our 'Window locks and your rights' video for details on your rights and obligations as a tenant, landlord or strata owner when it comes to installing locks.



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Will this mean the windows will never be able to open?

No. A window lock that allows the window to be fully opened, fully closed and also locked at 12.5cm complies with the legislation. When children are in the unit or townhouse, or on all common access areas such as stair landings, it makes sense to engage the locks at 12.5cm or less at all times to prevent falls.

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How can we arrange for locks in our scheme that won't cost a fortune?

Window safety devices can be easy and cheap to install. It is not necessary to hire a consultant to do an initial assessment. Owners corporations may simply get quotes from a range of appropriately qualified tradespeople and then choose the best one. Refer to our short 'Window locks save lives' video series including a step-by-step DIY video 'How to install window locks'.



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If the windows have grills over them, do they still need locks?

If the grills or bars over the windows are no more than 12.5cm apart in width then they may comply with the regulation. The law requires the window safety devices to be robust and childproof. Remember, ordinary flyscreens do not comply as they are not strong enough to stop a child falling through a window and can provide a false sense of security.

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Will the safety devices be included in the Tenancy Condition Report?

Landlords and tenants entering into a new tenancy agreement must use an up-to-date Residential Tenancy Condition Report which lists window safety devices. You can download the new condition report from the [Forms](#) page.

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Where can I get more information?

If you are a renter, go to the [Asking to make an alteration](#) page for information about making minor changes to your home including installing window locks.

If you are a landlord, go to [Alteration requests from your tenant](#) for more information.

If you own a strata unit, more information about your rights and responsibilities is available from the [Repairs and maintenance in a strata scheme](#) page.

If you need more details about the laws, you can refer to the [Strata Schemes Management Act 2015](#) or call us on [13 32 20](#).

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Related information

- [Window safety device requirements](#)
View or download this page as a fact sheet in PDF format (size: 287kb)
- [Safety and security - information for tenants](#)
- [Safety and security - information for landlords](#)
- [Australian Window Association](#)
The AWA has prepared downloadable brochures about window safety.

Get a free copy of [Adobe Acrobat Reader](#) so you can access PDF versions of our information.

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